

**INSTALLATION INSTRUCTIONS FOR NCP SERVICE PACK 10, VERSION 2.03 (26W28)**

**Shipping and Packing List**

**Package 1 of 1 contains:**

- 1 - CD
- 1 - Cable

**⚠ WARNING**

**Improper installation, adjustment, alteration, service or maintenance can cause property damage, personal injury or loss of life. Installation and service must be performed by a qualified installer or service agency.**

**Verify / Setup NCP**

*IMPORTANT - This software kit loads version 1.08 or higher with Service Pack 10 updates. All versions will be replaced by version 2.03. Check the existing software version before proceeding. Service Pack 10 cannot be installed in versions prior to 1.08.*

1. From the Main Menu, select **3 Service Menu** and **4-Software Update**. Refer to the NCP User's manual.
2. Software version will be displayed.
3. Press the **Load** pushbutton. The screen will turn darker and display the following:

Software Download in Progress

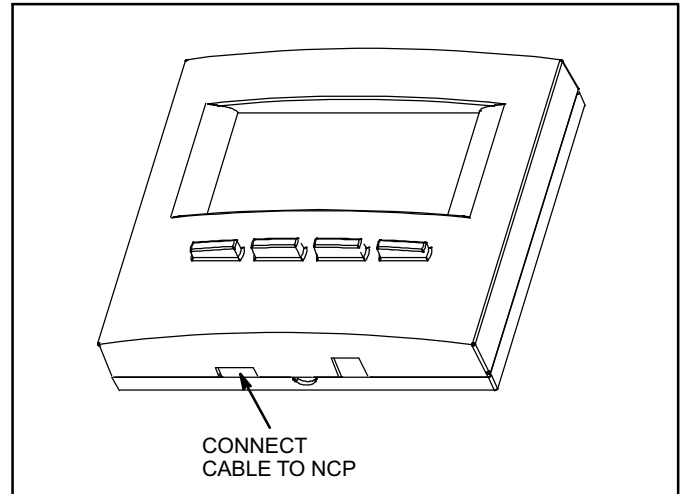
Upon successful download, the NCP will reset itself.

In the event of a download failure or interruption, a power-on reset is required.

Then retry download.

**Upgrade Software**

1. Connect the cable 9-pin connector to PC com port.
2. Connect the other cable connector to the NCP (use port shown in figure 1).



**Figure 1. Network Control Panel (NCP)**

**Installation**

1. Insert the CD into the CD drive. If autorun is disabled select **START** → **Run**, click the **Browse** button and locate **Setup.exe** on the CD and click **OK**.
2. Follow the on-screen instructions to install.

**Running the Software**

Select **Start** → **Programs** → **Lennox** → **Commercial Controls** → **NCP Update v2.03** - Launch NCP Update v2.03 or double click the NCP Update v2.03 icon on the desktop if one has been created.

Once the software is running, select the Port you are using. The default is COM1.

Click on **Start**.

Once the update is complete select **File** → **Exit**. The NCP will restart.

**If the NCP does not restart, run the upgrade again.**

*NOTE - Interrupt power to the NCP if there are problems loading the upgrade. Remove NCP from baseplate to disconnect power.*

If problems are encountered, recheck all connections and restart the PC.

**Service Pack 10 Updates**

1. Added support for Special Events in occupied mode.
2. Updated Comfort Sensor operation during Special Events

