



Warranty Audit Form

Attach completed form to returned thermostat with copy of WPT.

Catalog no. of thermostat being replaced: _____

Model number of indoor unit: _____

Model number of outdoor unit: _____

(Please check all that apply.)

Installation type:

- New construction
- Residential
- Commercial
- Heat pump
- Straight cooling
- Electric heat
- Dual fuel
- Zoning

Conditions prior to thermostat failure:

- Power outage
- Brown out
- Lightning
- Other. Please explain.

Room thermostat setting when problem occurred:

- Heating
- Cooling
- Auto changeover
- Fan: Auto / Intermittent / Continuous / Circulating
- Recovering from setback
- Dehumidification: Precision / Basic / Humiditrol
- Humidification: Precision / Basic
- Dual fuel

Reason(s) for thermostat replacement:

- Screen locked up
- No cooling output
- No heating output
- Blank screen
- Will not go into dual fuel
- Will not come out of dual fuel
- Other. Please explain.

Other installed equipment:

- Electronic air cleaner
- HRV/ ERV/ LVCS
- Outdoor sensor
- Twisted pair wiring (SignatureStat® thermostat only)
- Zoning system: Harmony III™ / LZP-2 / LZP-4
- PureAir™ air purification system (PCO)
- Humiditrol® enhanced dehumidification accessory (EDA)
- HEPA filter
- Humidifier
- UV lights

Other Comments:

Thank you for helping us to continue to improve our product.