

# EQUIPMENT LIMITED WARRANTY

APPLIES IN U.S.A. AND CANADA ONLY

**FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY.**

## COVERED EQUIPMENT

The following heating and cooling equipment is covered by the Limited Warranty:

**Oil Furnaces:** LG14.

**Unit/Duct Heaters:** LD24 (all units), LF24 and TUA (100,000 to 400,000 btuh units).

**Air Handlers:** ACBX32, TAA.

**Condensing Units:** 2SCU13LC, 4SCU13LC, TSA.

**Heat Pumps:** 2SHP13LC, 4SHP13LC, TPA.

**Packaged Equipment:** KCA, KCB, KGA, KGB, KHA, KHB, LCH, LGH, RGE13, RHP13, RCE13, ZCA, ZCB, ZGA, ZGB, ZHA, ZHB.

**Electric Heat Sections:** AECB29, ECH16, EH17, ECH24, T1EH, Z1EH.

**Controls / Thermostats:** ComfortSense® CS3000 Commercial thermostat, ComfortSense® CS7500 Commercial thermostat.

## High-Performance Economizers

### ONE (1) YEAR COVERAGE -- ALL APPLICATIONS

The covered equipment and covered components are warranted by the manufacturer for a period of one (1) year from the *date of the original unit installation*, when installed and operated in accordance with the manufacturer's recommendations. If, during this period, a covered component fails because of a manufacturing defect, the manufacturer will provide a free replacement part to the owner. The owner must pay shipping charges and all other costs of warranty service.

**NOTE - One-year coverage applies to all listed equipment, with the exception of the ComfortSense® CS7500 Commercial thermostat.**

### TWO (2) YEAR COVERAGE -- ALL APPLICATIONS

The *ComfortSense® CS7500 Commercial thermostat* is warranted by the manufacturer for a period of two (2) years from the *date of the original unit installation*, when installed and operated in accordance with the manufacturer's recommendations. If, during this period, a covered component fails because of a manufacturing defect, the manufacturer will provide a free replacement part to the owner. The owner must pay shipping charges and all other costs of warranty service.

**NOTE - Two (2) year coverage applies ONLY to the ComfortSense® CS7500 Commercial thermostat.**

## EXTENDED COVERAGE

This limited warranty provides extended coverage on the components outlined below. The extended warranty coverage begins with the *date of the original unit installation* and represents the total warranty period for the specific component.

## Heat Exchangers:

KGA, KGB, LGH, ZGA, ZGB (Aluminized -- All applications) -- Ten (10) years.

KGA, KGB, LGH, ZGA, ZGB (Stainless -- All applications) -- Fifteen (15) years.

RGE13, RHP13, RCE13 -- Ten (10) years.

LF24, TUA (Aluminized -- All applications) -- Ten (10) years.

LF24, TUA (Stainless -- All applications) -- Fifteen (15) years.

LD24 (Aluminized -- All applications) -- Two (2) years.

LD24 (Stainless -- All applications) -- Five (5) years.

LG14 (All applications) -- Five (5) years.

**Burners:** LG14 -- Three (3) years.

**Unit Controller:** LCH, LGH -- Three (3) years.

## All-Aluminum Condenser Coils:

KCA, KCB, KGA, KGB -- Three (3) years.

LCH, LGH, ZCA, ZCB, ZGA, ZGB -- Three (3) years.

## Compressors:

2SCU13LC, 2SHP13LC, 4SCU13LC, 4SHP13LC -- Five (5) years.

TSA, TPA -- Five (5) years.

KCA, KCB, KGA, KGB, KHA, KHB -- Five (5) years.

LCH, LGH, ZCA, ZCB, ZGA, ZGB, ZHA, ZHB -- Five (5) years.

RGE13, RHP13, RCE13 -- Five (5) years.

**High-Performance Economizers:** Five (5) years.

**NOTE - If the date of original installation cannot be verified, the warranty period will be deemed to begin six (6) months after the date of manufacture.**

## COMPONENT AVAILABILITY

In the event that a component covered by this warranty is no longer available, the manufacturer will, at its option, provide a free suitable substitute component or allow the owner to purchase an equivalent new unit at a reduced price of 20 percent of the list price in effect on the date of the failure. The owner must pay shipping charges and all other costs of warranty service.

## EXCLUDED COMPONENTS

The following components are not protected by this warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, belts, wiring, fuses and unit accessories.

## REPAIRS

All repairs of covered components must be made by a licensed professional HVAC technician, or equivalent, using parts as specified by the manufacturer.

## CARE OF EQUIPMENT

This new unit must be properly installed, operated and maintained by a licensed professional HVAC installer (or equivalent) or service agency in accordance with the unit installation, operation and maintenance instructions provided with each unit. Failure to provide maintenance per the manufacturer's instructions will void this warranty. The owner may be asked to provide written documentation of annual and other periodic preventive maintenance. This warranty similarly does not apply to, nor is any warranty offered by the manufacturer for, any unit ordered over the internet, by telephone, or other electronic means unless the dealer selling the unit over the internet, by telephone or other electronic means is also the installing contractor for the unit.

## WARRANTY PROCEDURE

When warranty parts are required:

- 1 - Be prepared to furnish the following information:
  - a - Complete model and serial number.
  - b - Proof of required periodic maintenance, installation date and location if warranty claim.
  - c - An accurate description of the problem.
- 2 - Call your local installing contractor.
- 3 - If the installing contractor is unable to provide warranty parts, check the yellow pages for another contractor in your area. If you are unable to secure assistance from a contractor, contact the appropriate manufacturer listed below:

Lennox Industries Inc.  
P.O. Box 799900  
Dallas, TX 75379-9900  
1-800-9LENNOX

Allied Air Enterprises  
215 Metropolitan Drive  
West Columbia, SC 29170  
1-800-448-5872

## WARRANTY LIMITATIONS

- 1 - The manufacturer will not pay labor involved in diagnostic calls, or in removing, repairing, servicing, or replacing parts. Such costs may be covered by a separate warranty provided by the installing contractor.
- 2 - This warranty is void if the covered equipment is removed from the original installation site.
- 3 - This warranty does not cover units which do not meet and/or are installed in violation of regional government standards or other government requirements.
- 4 - This warranty does not cover damage or defect resulting from:
  - a - Flood, wind, fire, lightning, mold, or installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals).
  - b - Accident, neglect, or unreasonable use or operation of the equipment, including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts), or reverse rotation of compressors or motors due to improper phasing.

- c - Modification, change or alteration of the equipment, except as directed in writing by the manufacturer.
- d - Operation with system components (indoor unit, outdoor unit and refrigerant control devices) which do not match or meet the specifications recommended by the manufacturer.
- e - Use of accessories or additives that have not been approved by the manufacturer that are installed on or in the product.
- f - Operation of packaged gas/electric units (equipped with aluminized heat exchanger) with mixed air temperatures of less than 45°F (7°C).
- g - Operation of furnaces with return air temperatures of less than 60°F (16°C) or operation of a furnace field-installed downstream from a cooling coil.
- h - Use of contaminated or alternate refrigerant.

The installation of replacement parts under terms of this warranty will not extend the original warranty period.

**The manufacturer makes no express warranties other than the warranty specified above. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Should such exclusion or limitation of the warranty be unenforceable, such implied warranties are in any event limited to a period of one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitations on the duration of an implied warranty or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions may not apply to you.**

**The manufacturer will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging expenses.**

**The manufacturer shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## NOTE TO CUSTOMER

**Please complete information below and retain this warranty for your records and future reference.**

Unit Model Number: \_\_\_\_\_  
Serial Number: \_\_\_\_\_ Date: \_\_\_\_\_  
Installing Contractor: \_\_\_\_\_ Phone: \_\_\_\_\_

