

LENNOX QUALITY CARE PROGRAM EQUIPMENT LIMITED WARRANTY

APPLIES IN U.S.A. AND CANADA ONLY

FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY.

COVERED EQUIPMENT

The following Lennox Healthy Climate® equipment is covered by this Limited Warranty:

PureAir™ Air Purification System, Electronic Air Cleaner (HC-EAC), Media Air Cleaners (BMAC, PMAC, HCC and HCXF), HEPA Filtration Systems, Germicidal Lights (UV and C1UVC), Whole-Home Dehumidifier (HCWH), Humidifiers (HCSteam, HCWB and HCWP), Heat Recovery Ventilator (HRV3), Energy Recovery Ventilator (ERV3) and Lennox Ventilation Control System (LVCS).

TWO (2) YEAR COVERAGE -- LVCS UNITS ONLY -- RESIDENTIAL APPLICATIONS

The covered equipment and covered components are warranted by Lennox for a period of two (2) years from the *date of the original unit installation*, when installed in a "Residential Application." (A Residential Application is a single-family dwelling which includes homes, duplexes, apartments and condominiums). If, during this period, a covered component fails because of a manufacturing defect, Lennox will provide a free replacement part to the owner through a Lennox dealer or other licensed service contractor. In the event that a proprietary part is no longer available for any reason, Lennox will allow a credit toward the purchase of an equivalent Lennox component (at the current suggested component selling price). You must pay shipping charges and all other costs of warranty service.

FIVE (5) YEAR COVERAGE -- PureAir™ Air Purification System, HC-EAC, Media Air Cleaners (BMAC, PMAC, HCC and HCXF), HRV3 Heat Recovery Ventilator, ERV3 Energy Recovery Ventilator, HEPA Filtration Systems, Germicidal Lights, HCWH Whole-Home Dehumidifier and HCSteam, HCWB and HCWP Humidifiers -- RESIDENTIAL APPLICATIONS

The covered equipment and covered components are warranted by Lennox for a period of five (5) years from the *date of the original unit installation*, when installed in a Residential Application. If, during this period, a covered component fails because of a manufacturing defect, Lennox will provide a free replacement part to the owner through a Lennox dealer or other licensed service contractor. In the event that a proprietary part is no longer available for any reason, Lennox will allow a credit toward the purchase of an equivalent Lennox component (at the current suggested component selling price). You must pay shipping charges and all other costs of warranty service.

ONE (1) YEAR COVERAGE -- ALL UNITS -- NON-RESIDENTIAL APPLICATIONS

Covered equipment and covered components are warranted by Lennox for a period of one (1) year from the *date of the original unit installation* when installed in a "Non-Residential Application." (Non-Residential Applications include all properties which were not defined as Residential Applications in the definition above.) If, during this period, a covered component fails because of a manufacturing defect, Lennox will provide a free replacement part to the owner through a Lennox dealer or other licensed service contractor. In the event that a proprietary part is no longer available for any reason, Lennox will allow a credit toward the purchase of an equivalent Lennox component (at the current suggested component selling price). You must pay shipping charges and all other costs of warranty service.

EXTENDED COVERAGE

Your Lennox limited warranty provides extended coverage on the components outlined below. The extended warranty coverage begins with the *date of the original unit installation* and represents the total warranty period for the specific component.

Aluminum Heat Recovery Core:

HRV3 units installed in Residential Applications only -- limited lifetime.

For those models for which the limited lifetime heat recovery core warranty is offered, it will apply only to those Residential Applications where the original purchaser of the equipment owns and occupies the residence where the equipment is located at the time of the warranty claim. When a warranty claim is made under the limited lifetime heat recovery core warranty for a Residential Application and a subsequent owner or a non-owner occupies the residence where the equipment is located, then coverage under the limited lifetime heat recovery core warranty is limited to twenty (20) years. Lifetime coverage under the limited lifetime heat recovery core warranty is subject to proof of purchase and is not transferable. All terms of this warranty must be followed.

NOTE - If the date of original installation cannot be verified, the warranty period will be deemed to begin six (6) months after the date of manufacture.

COMPONENT AVAILABILITY

In the event that a component covered by this warranty is no longer available, Lennox will, at its option, provide a free suitable substitute component or allow the owner to purchase an equivalent new Healthy Climate® unit at a reduced price of 20 percent of the Lennox list price in effect on the date of the failure. The owner must pay shipping charges and all other costs of warranty service.

EXCLUDED COMPONENTS

Service and/or standard maintenance components are not covered by any warranty. Such items include: lamps (such as UVA and UVC lamps), metal inserts, pleated and non-pleated filters, steam cylinders, evaporative media and all other replacement items identified in the Healthy Climate unit's Installation Instructions. These items must be replaced per the maintenance instructions to ensure effective operation of your Healthy Climate® unit.

REPAIRS

All repairs of covered components must be made with authorized service parts by a qualified service dealer or contractor.

CARE OF EQUIPMENT

Your new Lennox Healthy Climate® unit must be properly installed, operated and maintained in accordance with the unit installation, operation and maintenance instructions provided with each Lennox Healthy Climate® unit. Failure to provide maintenance per Lennox instructions will void this warranty. You may be asked to provide written documentation of periodic preventive maintenance.

WARRANTY PROCEDURE

When warranty parts are required:

- 1 - Be prepared to furnish the following information:
 - a - Complete model and serial number.
 - b - Proof of required periodic maintenance, installation date and location.
 - c - An accurate description of the problem.
- 2 - Call your local Lennox dealer or contractor.
- 3 - If the installing dealer is unable to provide warranty parts, check the yellow pages for another Lennox dealer in your area. Refer to the Lennox Industries Inc. website at www.lennox.com to locate a dealer in your area, or contact:
Lennox Industries, Inc.
P.O. Box 799900
Dallas, TX 75379-9900
1-800-9LENNOX (1-800-953-6669)

Defective parts are to be returned to Lennox by the servicing contractor no later than thirty (30) days after the failure as part of the warranty claim process.

WARRANTY LIMITATIONS

- 1 - Lennox will not pay labor involved in diagnostic calls, or in removing, repairing, servicing, or replacing parts. Such costs may be covered by a separate warranty provided by the installing contractor.
- 2 - This warranty is void if the covered equipment is removed from the original installation site.
- 3 - This warranty does not cover damage or defect resulting from:
 - a - Flood, wind, fire, lightning, mold, or installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals).

- b - Accident, or neglect or unreasonable use or operation of the equipment, including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts).
- c - Modification, change or alteration of the equipment, except as directed in writing by Lennox.
- d - Operation with system components (indoor unit, outdoor unit and refrigerant control devices) which do not match or meet the specifications recommended by Lennox.

The installation of replacement parts under the terms of this warranty does not extend the original warranty period.

Lennox makes no express warranties other than the warranty specified above. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Should such exclusion or limitation of the warranty be unenforceable, such implied warranties are in any event limited to a period of one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitations on the duration of an implied warranty or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions may not apply to you.

Lennox will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging expenses.

Lennox shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NOTE TO CUSTOMER

Please complete information below and retain this warranty for your records and future reference.

Unit Model Number: _____
Serial Number: _____ Date: _____
Installing Contractor: _____ Phone: _____



P.O. Box 799900, Dallas, TX 75379-9900

©2011 Lennox Industries Inc.
Litho U.S.A.

FORM W-021-L2 -- 5/1/2011
Supersedes 8/1/2009