## Stationary Standby Five-Year Limited Warranty

Your product has been manufactured and inspected with care by experienced craftsmen. If you are the original retail owner, Lennox Industries Inc., hereinafter referred to as Lennox, warrants each product to be free from defects in materials and workmanship for the period indicated below. Repair, replacement, or appropriate adjustment at Lennox' option will be furnished if the product, upon Lennox' inspection, is found to be properly installed, maintained, and operated in accordance with Lennox instruction manuals. If a Lennox dealer who is approved to sell Lennox generator sets performs the installation and startup within 12 months of the date of shipment from the factory, warranty coverage will begin on the startup date. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by persons other than a Lennox dealer who is approved to sell Lennox generator sets. or normal wear and tear.

During the warranty period, repair or replacement at Lennox' option will be furnished free of charge for parts, provided an inspection to Lennox' satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Lennox, if requested. Labor is chargeable to warranty during the first two (2) years of the warranty period. Some restrictions may apply.

## **Covered Products**

Generator Set and Factory-Supplied Accessories in Residential Installations

## **Warranty Coverage**

Stationary standby applications used as a backup to a commercial utility source: Five (5) years or 2000 hours (whichever occurs first) from the date the generator set was shipped from the factory. The warranty start date will be reset to the date the unit was installed if a startup notification/ unit registration is received at the factory within 12 months of the factory ship date. If a warranty claim is received at the factory and no startup/registration is on file, the warranty start date will be the ship date from the factory.

The following will **not** be covered by the warranty:

- 1. Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- 2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by a Lennox dealer who is approved to sell Lennox generator sets, or improper storage.
- 3. Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
- 4. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications, recommendations, and codes.
- 5. Damage caused by negligent maintenance such as:
  - a. Failure to provide the specified type and sufficient quantity of lubricating oil.
  - b. Failure to keep the air intake and cooling fin areas clean.
  - c. Failure to service the air cleaner.
  - d. Failure to provide sufficient coolant and/or cooling air.
  - e. Failure to perform scheduled maintenance as prescribed in supplied manuals.
  - f. Failure to regularly exercise the generator set.
  - g. Failure to follow long-term storage procedures.
- 6. Engine coolant heaters, heater controls, and circulating pumps after the first year.
- 7. Original installation charges and startup costs.
- 8. Starting batteries and the following related expenses:
  - a. Labor charges related to battery service.
  - b. Travel expense related to battery service.

- 9. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 10. Rental of equipment during performance of warranty repairs.
- 11. Use of non-Lennox replacement parts. Replacement of a failed Lennox part with a non-Lennox part voids warranty on that part.
- 12. Radiators replaced rather than repaired.
- 13. Labor charged by a repair shop other than a Lennox dealer who is approved to sell Lennox generator sets without prior approval from the Warranty Department.
- 14. Engine fluids such as fuel, oil, or coolant/antifreeze.
- 15. Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective manufacturer's materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 18. Removal and replacement of non-Lennox-supplied options or equipment.
- 19. Labor and travel charges during the third, fourth, and fifth years of the warranty period.
- 20. Generator sets used in a mobile application.
- 21. Unreasonable costs associated with removal and reinstallation of the complete unit.

To obtain warranty service, call 1-800-9-LENNOX for your nearest Lennox dealer or write Lennox Industries Inc., P. O. Box 799900, Dallas, TX 75379-9900 USA.

Lennox shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



Lennox Industries Inc.
P. O. Box 799900
Dallas, TX 75379-9900
For the nearest Lennox dealer, call 1-800-9-LENNOX or visit www.lennox.com/residential

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