Installation type:
- New Construction
- Existing Residential
- Commercial

Fuel type:
- Natural Gas
- LP

Room thermostat setting when problem occurred:
- Heating
- Cooling
- Continuous Fan
- Auto Changeover
- Recovering from setback

Furnace located in:
- Conditioned Space
- Unconditioned Space

Have any of the following conditions occurred prior to the repair call?
- Power Outage
- Brown Out
- Lightning Storm
- Other, Explain

What are the measured values on the control prior to replacement?
- Line H to C terminal = ______ volts
- Line N to C terminal = ______ volts
- Flame Sense Current = ______ uAmps
- Ignitor resistance = ______ ohms

Describe any unusual electrical systems in the home:

Other installed equipment:
- Electronic Air Cleaner
- Humidifier
- Other IAQ products

Place an “X” in the box(es) that apply.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Control Output</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ignitor</td>
</tr>
<tr>
<td>“ON” when it should be “OFF”</td>
<td></td>
</tr>
<tr>
<td>“OFF” when it should be “ON”</td>
<td></td>
</tr>
<tr>
<td>Intermittent Output</td>
<td></td>
</tr>
<tr>
<td>Continuous Output</td>
<td></td>
</tr>
</tbody>
</table>

- Ignitor glows but no ignition
- No flame sensed after gas ignition
- Flame sensed w/o flame present
- Other (Explain: ____________________________)

Diagnostic flash code reported on board prior to de-energizing power:

Diag No. 1     Diag No. 2
- Off           - Off
- On            - On
- Slow flash    - Slow flash
- Fast flash    - Fast flash
- Flashing simultaneously
- Flashing alternately

Thank you for helping us to continually improve our products.