



THIS MANUAL MUST BE LEFT WITH THE HOMEOWNER FOR FUTURE REFERENCE

General

This XP21 outdoor heat pump is designed for use with HFC-410A refrigerant only. This unit must be installed with an approved indoor air handler or coil. See the Lennox XP21 Product Specifications bulletin (EHB) for approved indoor component match ups.

These instructions are intended as a general guide and do not supersede local codes in any way. Consult authorities having jurisdiction before installation.

NOTICE !

For more in-depth information, consult the Installation and Service Procedures manual, available as Corp.1031-L7 on LennoxPros.com or through the Technical Support department at 800-453-6669.

STEP 1 -- SETTING THE UNIT -- Clearances

INSTALLATION INSTRUCTIONS

Dave Lennox Signature[®] Collection XP21 System

HEAT PUMPS 507217-02 8/2019

Improper installation, adjustment, alteration, service or maintenance can cause property damage, personal injury or loss of life.

Installation and service must be performed by a licensed professional installer (or equivalent) or service agency.

Before attempting to perform any service or maintenance, turn the electrical power to unit OFF at disconnect switch.



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UNIT DIMENSIONS - INCHES (MM)



STEP 1 -- SETTING THE UNIT (Continued) -- Unit Placement

As with any mechanical equipment, contact with sharp sheet metal edges can result in personal injury. Take care while handling this equipment and wear gloves and protective clothing.

To prevent personal injury, as well as damage to panels, unit or structure, observe the following:

While installing or servicing this unit, carefully stow all removed panels so that the panels will not cause injury to personnel, objects or nearby structures. Also, take care to store panels where they will not be subject to damage (e.g., being bent or scratched).

While handling or stowing the panels, consider any weather conditions (especially wind) that may cause panels to be blown around and damaged.

NOTICE !

Roof Damage!

This system contains both refrigerant and oil. Some rubber roofing material may absorb oil, causing the rubber to degrade. Failure to follow this notice could result in damage to roof surface.

IMPORTANT !

Exhaust vents from dryers, water heaters and furnaces should be directed away from the outdoor unit. Prolonged exposure to exhaust gases and the chemicals contained within them may cause condensation to form on the steel cabinet and other metal components of the outdoor unit. This will diminish unit performance and longevity.



FIGURE 2



Install unit level or, if on a slope, maintain slope tolerance of 2 degrees (or 2 inches per 5 feet [50 mm per 1.5 m]) away from building structure.



FIGURE 3

ELEVATED SLAB MOUNTING USING FEET EXTENDERS

Use additional 2" SCH 40 male threaded adapters which can be threaded into the female threaded adapters to make additional adjustments to the level of the unit.



FIGURE 4

IMPORTANT !

This model is designed for use in check / expansion valve systems only. An indoor expansion valve approved for use with HFC-410A refrigerant must be ordered separately and installed prior to operating the system.



If coil must be installed facing prevailing winter winds, a wind barrier should be constructed. Size barrier at least the same height and width as outdoor unit. Install barrier 24 inches (610 mm) from the sides of the unit in the direction of prevailing winds.



FIGURE 5

STEP 2 -- ELECTRICAL -- Circuit Sizing and Wire Routing

In the U.S.A., wiring must conform with current local codes and the current National Electric Code (NEC). In Canada, wiring must conform with current local codes and the current Canadian Electrical Code (CEC).

Refer to the furnace or air handler installation instructions for additional wiring application diagrams and refer to unit nameplate for minimum circuit ampacity and maximum overcurrent protection size.

24VAC TRANSFORMER

Use the transformer provided with the furnace or air handler for low-voltage control power (24VAC - 40 VA minimum)

Electric Shock Hazard. Can cause injury or death. Unit must be grounded in accordance with national and local codes.

Line voltage is present at all components when unit is not in operation on units with single-pole contactors. Disconnect all remote electric power supplies before opening access panel. Unit may have multiple power supplies.

IMPORTANT !

If unit is equipped with a crankcase heater, it should be energized 24 hours before unit start-up to prevent compressor damage as a result of slugging.

ELECTROSTATIC DISCHARGE (ESD) Precautions and Procedures	Electrostatic discharge can affect electronic components. Take care during unit installation and service to protect the unit's electronic controls. Precautions will help to avoid control exposure to electrostatic discharge by putting the unit, the control and the technician at the same electrostatic potential. Touch hand and all tools on an unpainted unit surface before performing any service procedure to neutralize electrostatic charge.
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 Size Circuit and Install Disconnect: Refer to the unit nameplate for minimum circuit ampacity, and maximum fuse or circuit breaker size (HACR per NEC). Install power wiring and properly sized disconnect switch.

NOTE - Units are approved for use only with copper conductors. Ground unit at disconnect switch or connect to an earth ground.

2. **Install Thermostat**: Install room thermostat (ordered separately) on an inside wall in the center of the conditioned area and 5 feet (1.5m) from the floor. The thermostat should not be installed on an outside wall or where it can be affected by sunlight or drafts.

NOTE - 24VAC, Class II circuit connections are made in the control box.

A. ROUTE CONTROL WIRES — NON-COMMUNICATING

Install low voltage control wiring from outdoor to indoor unit and from thermostat to indoor unit. All low voltage wiring must enter unit through provided field-installed busing installed in electrical inlet.

Run 24VAC control wires through hole with grommet. Make 24VAC control wire connections to heat pump control (A175).

NOTE — Do not bundle any excess 24VAC control wires inside control box.

NOTE — Wire tie provides low voltage wire strain relief and maintains separation of field-installed low and high voltage circuits.

NOTE — For proper voltages, select control wires gauge per table below.

AWG	# INSULATION TYPE
18	TEMPERATURE RATING
16	35°C MINIMUM.
	18



B. ROUTE CONTROL WIRES — COMMUNICATING

Maximum length of wiring (18 gauge) for all connections on the RSBus is 1500 feet (457 meters). Wires should be color-coded, with a temperature rating of 95°F (35°C) minimum, and solid-core (Class II Rated Wiring). All low voltage wiring must enter unit through provided field-installed busing installed in electrical inlet.

Communicating systems using the iComfort[™] -enabled thermostat require four thermostat wires between the thermostat and the furnace/air handler control and four wires between the outdoor unit and the furnace/air handler control. When a thermostat cable with more than four wires is used, the extra wires must be properly connected to avoid electrical noise (see illustration below).

Use a wire nut to bundle the four unused wires at each end of the cable. Each bundle should also include an additional wire that should be connected on each end to the C terminal as shown in the figure below.



ROUTE HIGH VOLTAGE AND GROUND WIRES

Any excess high voltage field wiring should be trimmed and secured away from any low voltage field wiring. To facilitate a conduit, a cutout is located in the bottom of the control box. Connect conduit to the control box using a proper conduit fitting.



FIGURE 6

STEP 2 -- ELECTRICAL (Continued) -- Outdoor Control (A175) Jumpers and Terminals



J1 - DEFROST TERMINATION TEMPERATURE

The J1 jumper is factory set to 50°F (10°C). This jumper can also be set to 70°F, 90°F, 100°For MAX (21°C, 32°C, 38°C and MAX). If a jumper is not present on J1, the default termination temperature is MAX.
 NOTE - Colder climates could require a higher defrost termination temperature setting to maintain a clear coil.

2. If the J1 jumper is set to MAX, defrost will run maximum defrost sequence.

J3 - DEFROST AUTO

- 1. Defrost Auto can be set to either ON or OFF. Factory default setting is OFF. Note: If the jumper is missing the default is OFF.
- 2. Defrost Auto is set to OFF Defrost will run and terminate based on J1 setting.
- 3. Defrost Auto is set to ON -_Defrost termination setting may differ from the actual J1 jumper setting. The actual defrost termination will be determined based on the following rules:
 - A. The first defrost after the unit is powered up, or the first defrost after cooling call will terminate based on the J1 setting.
 - B.. The control accumulates heating run-time between defrost cycles:
 - <u>Heating time between defrost is less than 50 minutes</u> The defrost termination temperature will be increased for the next defrost cycle based on current termination setting. If current termination setting is <70°F then the next defrost termination will be 90°F. If J1 is set at ≥70°F or MAX the next defrost termination will be MAX.
 - <u>Heating time between defrosts is longer than 1 hour for 2 consecutive heating cycles</u>

 The defrost termination will be decreased for the next defrost cycle. If the termination is set at 50°F, 70°F, or 90°F, then defrost termination will follow the J1 jumper setting. If the J1 is set to MAX, then the next defrost termination will be 90°F.
 - C. If **J1** is set to **MAX**, the system will always run at **MAX** when accumulated compressor **OFF** time is longer than <u>**30** minutes and ambient temperature is less than 35°F</u>.
 - D. When the ambient sensor temperature is <u>higher than 40°F</u>, and J1 is set to MAX, defrost termination will be 90°F. If J1 is to 50°F, 70°F, 90°F or 100°F, defrost termination will follow the J1 setting.

Normal Defrost Sequence



FIGURE 7



FIGURE 8. Auto Defrost Rule



FIGURE 9. Defrost Auto Selection and Max Defrost Sequence of Operation



FIGURE 10. Demand Defrost – MAX Defrost

COMMUNICATING SYSTEM

The jumper settings and link are default settings and ON-LY control system operation if configuration settings in the iComfort[®] thermostat are not available.

NON-COMMUNICATING SYSTEM

The unit will operate based on jumper settings and **R TO DS** link on the **MAIN CONTROL**. All unit setting changes must be done at the **MAIN CONTROL**. The Lennox ComfortSense[®] 7000 thermostat may be used, as well as other non-communicating electronic-only thermostats.

STEP 2 -- ELECTRICAL (Continued) -- Field Control Wiring

The following two illustrations provide examples of control wiring connections when using a non-communicating thermostat. For examples of control wiring in complete or partial communicating systems, see the iComfort $^{\mathbb{M}}$ -enabled thermostat *Quick Start Guide* which is provided with the thermostat.



- 1. Thermostat T terminals are used for outdoor sensor input. Use for thermostat's outdoor temperature display (optional).
- 2. R to L connection is required for this model when using the ComfortSense® 7000 catalog number Y0349 only. Resistor Kit (catalog number 47W97) required and ordered separately.
- 3. Air handler control ships from factory with metal jumpers installed across W1, W2 and W3. For one-stage electric heat, do not remove factory installed metal jumpers.
- 4. Air handler control ships from factory with metal jumpers installed across W1, W2 and W3. For two-stage electric heat, remove factory installed metal jumper between W1 to W2. Then connect thermostat wire between the air handler control's W2 and the thermostat's W2 terminal.
- 5. Cut on-board link (clippable wire) from R-O HEAT PUMP for heat pump applications.
- 6. Cut on-board link (clippable wire) from Y1-Y2 2 STAGE COMPR for two-stage compressor and two-speed fan operation.
- 7. Cut loop jumper (clippable wire) **Short DS to R** for Humiditrol[®] applications. This will slow the outdoor unit's fan speed to a specific RPM. A wire must be installed between the **DS** terminals on the air handler and outdoor unit controls.
- 8. Cut on-board link (clippable wire) **DS-R** for Humiditrol[®] or Harmony III [™] applications. This will slow the indoor blower motor to the lowest speed setting. See air handler installation instruction or Product Specification bulletin for lowest fan speed information.

FIGURE 11. ComfortSense[®] 7000 Series Thermostat – Air Handler / Two-Stage Heat Pump



- 1. Thermostat T terminals are used for outdoor sensor input. Use for thermostat's outdoor temperature display (optional).
- 2. R to L connection is required for this model when using the ComfortSense[®] 7000 catalog number Y0349 only. Resistor Kit (catalog number 47W97) required and ordered separately.
- 3. Cut on-board link W951 (clippable wire) from R-O HEAT PUMP for heat pump applications.
- 4. Cut on-board link W915 (clippable wire) for two-stage operation.
- 5. Cut loop jumper (clippable wire) **Short DS to R** for Humiditrol[®] applications. This will slow the outdoor unit's fan speed to a specific RPM. A wire must be installed between the **DS** terminals on the furnace and outdoor unit controls.
- 6. Cut on–board link (clippable wire) **DS**–**R** for Humiditrol[®] or Harmony III[™] applications. This will slow the indoor blower motor to the lowest speed setting. See furnace installation instruction or Product Specification bulletin for lowest fan speed information.

NOTE - For defrost temper with furnace, the optional 67M41 temper kit would be wired between W of from the heat pump control (A175) to the W1 of the furnace control The kit allows for the furnace to cycle on and off during a defrost. It protects the compressor from high refrigeration pressures during defrost.

FIGURE 12. ComfortSense[®] 7000 Series Thermostat – Furnace / Two-Stage Heat Pump

STEP 3 -- REFRIGERANT PIPING -- Flushing Existing Line Set & Indoor Coil

Flush the existing line set per the following instructions. For more information, refer to the Installation and Service Procedures manual available on LennoxPros.com. CAUTION - DO NOT attempt to flush and re-use existing line sets or indoor coil when the system contains contaminants (i.e., compressor burn out).

NOTE - When installing refrigerant lines longer than 50 feet, refer to the Refrigerant Piping Design and Fabrication Guidelines manual available on LennoxPros.com (Corp. 9351-L9), or contact the Technical Support Department Product Application group for assistance.

NOTE - For new or replacement line set installation refer to Service and Application Note - Corp 9112-L4 (C-91-4).

REF	EFRIGERANT LINE SET — INCHES (MM)								
Model	Liquid Line	Vapor Line	L15 Line Sets Feet (Meters)						

	Line	Line	Feet (Meters)			
-024, -036 and -048	3/8" (10)	7/8" (22)	L15 line set sizes are depen- dent on unit match up. See XP21Engineering Handbook to determine correct line set sizes.			
-060	3/8" (10)	1-1/8" (29)	Field Fabricated			
NOTE — Some applications may require a field provided 7/8" to 1-1/8" adapter.						

IMPORTANT !

If this unit is being matched with an approved line set or indoor unit coil that was previously charged with mineral oil, or if it is being matched with a coil which was manufactured before January of 1999, the coil and line set must be flushed prior to installation. Take care to empty all existing traps. Polyol ester (POE) oils are used in Lennox units charged with HFC-410A refrigerant. Residual mineral oil can act as an insulator, preventing proper heat transfer. It can also clog the expansion device and reduce system performance and capacity.

Failure to properly flush the system per this instruction and the detailed Installation and Service Procedures manual will void the warranty.



When using a high pressure gas such as nitrogen to pressurize a refrigeration or air conditioning system, use a regulator that can control the pressure down to 1 or 2 psig (6.9 to 13.8 kPa).

Refrigerant can be harmful if it is inhaled. Refrigerant must be used and recovered responsibly. Failure to follow this warning may result in personal injury or death.



Fire, Explosion and Personal Safety Hazard. Failure to follow this warning could result in damage, personal injury or death. Never use oxygen to pressurize or purge refrigeration lines. Oxygen, when exposed to a spark or open flame, can cause fire and/or an explosion, that could result in property damage, personal injury or death.

Polyol ester (POE) oils used with HFC-410A refrigerant absorb moisture very quickly. It is very important that the refrigerant system be kept closed as much as possible. DO NOT remove line set caps or service valve stub caps until you are ready to make connections.

IMPORTANT !

Some scroll compressors have an internal vacuum protection devices that will unload scrolls when suction pressure goes below 20 psig. A hissing sound will be heard when the compressor is running unloaded. The protection device will reset when pressure in system rises above 40 psig. This is normal operation. DO NOT replace compressor.

STEP 4 -- REFRIGERANT PIPING -- Removing Existing Indoor Metering Device



FIGURE 13

STEP 5 -- REFRIGERANT PIPING -- Brazing Procedures





Brazing alloys and flux contain materials which are hazardous to your health.

Avoid breathing vapors or fumes from brazing operations. Perform operations only in well-ventilated areas.

Wear gloves and protective goggles or face shield to protect against burns.

Wash hands with soap and water after handling brazing alloys and flux.

WRAP SERVICE VALVES

To help protect service valve seals during brazing, wrap water-saturated cloths around service valve bodies and copper tube stubs. Use additional water-saturated cloths under the valve body to protect the base paint.

FLOW NITROGEN

Flow regulated nitrogen (at 1 to 2 psig) through the refrigeration gauge set into the valve stem port connection on the liquid service valve and out of the suction / vapor valve stem port. See steps **3A**, **3B** and **3C** on previous page and below for manifold gauge setup.

BRAZE LINE SET

Cloths must remain water-saturated throughout the brazing and cool-down process.

- A. Braze liquid line to liquid line service valve.
- B. Braze vapor line to vapor service valve.



Danger of fire. Bleeding the refrigerant charge from only the high side may result in pressurization of the low side shell and suction tubing. Application of a brazing torch to a pressurized system may result in ignition of the refrigerant and oil mixture. Check the high and low pressures before applying heat.

WARNING

FIRE, PERSONAL INJURY, OR PROPERTY DAMAGE may result if you do not wrap a water-saturated cloth around both liquid and suction line service valve bodies and copper tube stub while brazing the line set! The braze, when complete, must be quenched with water to absorb any residual heat.

Do not open service valves until refrigerant lines and indoor coil have been leak-tested and evacuated. Refer to Installation and Service Procedures manual found on DAVENET.



STEP 6 -- INSTALLING INDOOR EXPANSION VALVE

THIS OUTDOOR UNIT IS DESIGNED FOR USE IN SYSTEMS THAT USE A CHECK EXPANSION VALVE METERING DEVICE. SEE THE *LENNOX XP21 PRODUCT SPECIFICATION* FOR APPROVED EXPANSION VALVE KIT MATCH-UPS AND APPLICATION INFORMATION.







CONNECT GAUGE SET

- A Connect the high pressure hose of an HFC-410A manifold gauge set to the vapor valve service port. NOTE - Normally, the high pressure hose is connected to the liquid line port. However, connecting it to the vapor port better protects the manifold gauge set from high pressure damage.
- **B** With both manifold valves closed, connect the cylinder of HFC-410A refrigerant to the center port of the manifold gauge set.

NOTE - Later in the procedure, the HFC-410A container will be replaced by the nitrogen container.

TEST FOR LEAKS

After the line set has been connected to the indoor and outdoor units, check the line set connections and indoor unit for leaks. Use the following procedure to test for leaks:

- A With both manifold valves closed, connect the cylinder of HFC-410A refrigerant to the center port of the manifold gauge set. Open the valve on the HFC-410A cylinder (vapor only).
- **B** Open the high pressure side of the manifold to allow HFC-410A into the line set and indoor unit. Weigh in a trace amount of HFC-410A. [A trace amount is a maximum of two ounces (57 g) refrigerant or three pounds (31 kPa) pressure.] Close the valve on the HFC-410A cylinder and the valve on the high pressure side of the manifold gauge set. Disconnect the HFC-410A cylinder.
- **C** Connect a cylinder of nitrogen with a pressure regulating valve to the center port of the manifold gauge set.
- **D** Adjust nitrogen pressure to 150 psig (1034 kPa). Open the valve on the high side of the manifold gauge set in order to pressurize the line set and the indoor unit.
- **E** After a few minutes, open one of the service valve ports and verify that the refrigerant added to the system earlier is measurable with a leak detector.
- **F** After leak testing, disconnect gauges from service ports.

FIGURE 17

STEP 8 -- EVACUATION

Evacuating the system of non-condensables is critical for proper operation of the unit. Non-condensables are defined as any gas that will not condense under temperatures and pressures present during operation of an air conditioning system. Non-condensables and water suction combine with refrigerant to produce substances that corrode copper piping and compressor parts.

WARNING

Danger of Equipment Damage. Avoid deep vacuum operation. Do not use compressors to evacuate a system. Extremely low vacuums can cause internal arcing and compressor failure. Damage caused by deep vacuum operation will void warranty.



FIGURE 18

EVACUATE LINE SET AND INDOOR COIL

The unit is shipped with a factory refrigerant charge. The liquid and suction line valves were closed after final testing at the factory. Do not operate these valves until the line set and indoor coil have been evacuated and leak checked, or the charge is lost.

NOTE - Do not use any portion of the factory charge for purging or leak testing. The factory charge is for filling the system only after a complete evacuation and leak check has been performed.

Line set and indoor coil should be evacuated using the recommend deep vacuum method of 500 microns. If deep vacuum equipment is not available, the alternate triple evacuation method may be used by following the specified procedure.

If vacuum must be interrupted during the evacuation procedure, always break vacuum with dry nitrogen.

Deep Vacuum Method

The deep vacuum method requires a vacuum pump capable of pulling a vacuum to 500 microns and a vacuum gauge capable of accurately measuring this vacuum level. The deep vacuum method is the most positive way of assuring a system is free of air and water.

Watch the vacuum gauge as the system is pulling down. The response of the gauge is an indicator of the condition of the system (refer to figure 19).

With no leaks in the system, allow the vacuum pump to run for 30 minutes minimum at the deep vacuum level.



FIGURE 19

Triple Evacuation Method

The triple evacuation method should only be used when system does not contain any water in liquid form and vacuum pump is only capable of pulling down to 28 inches of mercury (711mm Hg). Refer to figure 20 and proceed as follows:



- Close manifold valves or valve at vacuum pump and shut-off vacuum pump.
- 3. Connect a nitrogen cylinder and regulator to system and fill with nitrogen until system pressure is 2 psig.
- 4. Close nitrogen valve and allow system to stand for one hour. During this time, dry nitrogen will diffuse throughout the system absorbing moisture.
- 5. Repeat this procedure as indicated in figure 20.
- 6. After the final evacuate sequence, confirm there are no leaks in the system. If a leak is found, repeat the entire process after repair is made.
- Reconnect the manifold gauge to the vacuum pump, turn the pump on, and continue to evacuate the line set and indoor unit until the absolute pressure does not rise above 500 microns (29.9 inches of mercury) within a 20 – minute period after shutting off the vacuum pump and closing the manifold gauge valves.

- 8. Disconnect the manifold hose from the vacuum pump and connect it to an inverted cylinder of HFC – 410A positioned to deliver liquid refrigerant. Open the manifold gauge valve 1 to 2 psig in order to release the vacuum in the line set and indoor unit.
- 9. Perform the following:
 - Close manifold gauge valves.
 - Shut off HFC 410A cylinder.
 - Slowly open the service valves.
 - Refer to the charging sticker on the unit to complete the outdoor unit installation.

Charging

The XP21 unit is factory-charged with enough HFC-410A refrigerant to accommodate a 15-foot length of refrigerant piping. Charge should be checked and adjusted using the tables provided on the charging procedure sticker on the unit access panel. Detailed information is given in the XP21 Installation and Service Procedures manual, which is available on DaveNet.

Heat Pump Control -- Defrost Operation

A full description of the heat pump control can be found in the detailed installation and service procedure manual available on DaveNet. The defrost termination pins (E47) must be set on the heat pump control prior to starting the system to ensure proper defrost operation.

The heat pump control (A175) measures differential temperatures to detect when the system is performing poorly because of frost build-up on the outdoor coil. The heat pump control self-calibrates when the defrost system starts and after each system defrost cycle. The heat pump control monitors ambient temperature, outdoor coil temperature, and total run-time to determine when a defrost cycle is required. The coil temperature sensor is designed with a spring clip to allow mounting to the outside coil tubing. The location of the coil sensor is important for proper defrost operation. **NOTE** - The heat pump control accurately measures the performance of the system as frost accumulates on the outdoor coil. This typically will translate into longer running time between defrost cycles as more frost accumulates on the outdoor coil before the heat pump control initiates defrost cycles.

Homeowner Information

ACAUTION

Before attempting to perform any service or maintenance, turn the electrical power to unit OFF at disconnect switch.

In order to ensure peak performance, your system must be properly maintained. Clogged filters and blocked airflow prevent your unit from operating at its most efficient level. The system should be inspected and serviced before each cooling and heating season by a licensed professional HVAC service technician (or equivalent).

Heat Pump Operation

Your new Lennox heat pump has several characteristics that you should be aware of:

- Heat pumps satisfy heating demand by delivering large amounts of *warm* air into the living space. This is quite different from gas- or oil-fired furnaces or an electric furnace which deliver lower volumes of considerably *hotter* air to heat the space.
- Do not be alarmed if you notice frost on the outdoor coil in the winter months. Frost develops on the outdoor coil during the heating cycle when temperatures are below 45°F (7°C). An electronic control activates a defrost cycle lasting 5 to 15 minutes at preset intervals to clear the outdoor coil of the frost.
- During the defrost cycle, you may notice steam rising from the outdoor unit. This is a normal occurrence. The thermostat may engage auxiliary heat during the defrost cycle to satisfy a heating demand; however, the unit will return to normal operation at the conclusion of the defrost cycle.

Homeowner Maintenance

The following maintenance may be performed by the homeowner.

- Contact a licensed professional HVAC technician to schedule inspection and maintenance appointments for your equipment before each heating and cooling season.
- Check the indoor unit filter each month and replace the filter, if necessary.

Have your Lennox dealer show you where your indoor unit filter is located. It will be either at the indoor unit (installed internal or external to the cabinet) or behind a return air grille in the wall or ceiling. Check the filter monthly and clean or replace it as needed.

Disposable filters should be replaced with a filter of the same type and size.

- Check the indoor unit drain line for obstructions monthly. The indoor coil is equipped with a drain pan to collect condensate formed as your system removes humidity from the inside air. Have your dealer show you the location of the drain line and how to check for obstructions. (This would also apply to an auxiliary drain, if installed.)
- Check the area around the outdoor unit monthly and remove any obstructions that may restrict airflow to the outdoor unit. This would include grass clippings, leaves, or papers that may have settled around the unit.
- Trim shrubbery away from the unit and periodically check for debris which collects around the unit.
- During the winter months, keep the snow level below the louvered panels.

NOTE - The filter and all access panels must be in place any time the unit is in operation. If you are unsure about the filter required for your system, call your Lennox dealer for assistance.

IMPORTANT !

Sprinklers and soaker hoses should not be installed where they could cause prolonged exposure to the outdoor unit by treated water. Prolonged exposure of the unit to treated water (i.e., sprinkler systems, soakers, waste water, etc.) will corrode the surface of steel and aluminum parts, diminish performance and affect longevity of the unit.

Thermostat Operation

See the thermostat homeowner manual for instructions on how to operate your thermostat.

Pre-Service Check

If your system fails to operate, check the following before calling for service:

- Verify room thermostat settings are correct.
- Verify that all electrical disconnect switches are ON.
- Check for any blown fuses or tripped circuit breakers.
- Verify unit access panels are in place.
- Verify air filter is clean.
- If service is needed, locate and write down the unit model number and have it handy before calling.

Extended Power Outage

The heat pump is equipped with a compressor crankcase heater which protects the compressor during cold weather operation.

If power to your unit has been interrupted for several hours or more, set the room thermostat selector to the EMER-GENCY HEAT setting to obtain temporary heat without the risk of serious damage to the heat pump.

In EMERGENCY HEAT mode, all heating demand is satisfied by auxiliary heat; heat pump operation is locked out. After a six-hour compressor crankcase warm-up period, the thermostat can be switched to the HEAT setting and normal heat pump operation may resume.

Professional Maintenance

Your heating and air conditioning system should be inspected and maintained twice each year (before the start of the cooling and heating seasons) by a licensed professional HVAC technician. You can expect the technician to check the following items. **These checks may only be conducted by a licensed professional HVAC technician.**

Outdoor Unit

- Inspect component wiring for loose, worn or damaged connections. Also check for any rubbing or pinching of wires. Confirm proper voltage plus amperage of outdoor unit.
- 2. Check the cleanliness of outdoor fan and blade condition (cracks) and clean or replace them, if necessary.
- 3. Inspect base pan drains for debris and clean as necessary.
- 4. Inspect the condition of refrigerant piping and confirm that pipes are not rubbing copper-to-copper. Also, check the condition of the insulation on the refrigerant lines. Repair, correct, or replace as necessary.
- 5. Test capacitor. Replace as necessary.
- 6. Inspect contactor contacts for pitting or burn marks. Replace as necessary.
- 7. Check outdoor fan motor for worn bearings/bushings. Replace as necessary.
- 8. Inspect and **clean** outdoor coils, if necessary and note any damage to coils or signs of leakage.

Indoor Unit (Air Handler or Furnace)

- 1. Inspect component wiring for loose, worn or damaged connections. Confirm proper voltage plus amperage of indoor unit.
- 2. Inspect and clean or replace air filters in indoor unit.

- 3. Check the cleanliness of indoor blower and clean blower, if necessary.
- 4. Inspect the indoor coil drain pans and condensate drains for rust, debris, obstructions, leaks or cracks. Pour water in pans to confirm proper drainage from the pan through to the outlet of the pipe. Clean or replace as necessary.
- 5. Inspect and clean indoor coil, if necessary.
- 6. Inspect the condition of the refrigerant lines and confirm that pipes are not rubbing copper-to-copper. Also, ensure that refrigerant pipes are not being affected by indoor air contamination. Check condition of insulation on the refrigerant lines. Repair, correct, or replace as necessary.
- 7. Inspect the duct system for leaks or other problems. Repair or replace as necessary.
- 8. Check for bearing/bushing wear on indoor blower motor. Replace as necessary.
- 9. If your heat pump is matched with a gas- or oil-fired furnace for auxiliary heating, indoor unit service will also include inspection and cleaning of the burners, and a full inspection of the gas valve, heat exchanger and flue (exhaust) system.

General System Test with System Operating

- 1. Your technician should perform a general system test. He will turn on the air conditioner to check operating functions such as the start-up and shut-off operation. He will also check for unusual noises or odors, and measure indoor/outdoor temperatures and system pressures as needed. He will check the refrigerant charge per the charging sticker information on the outdoor unit.
- 2. Verify that system total static pressure and airflow settings are within specific operating parameters.
- 3. Verify correct temperature drop across indoor coil.

Start-Up Checklists

Use this procedure to verify part- and full-load capacity operation of the two-stage compressor.

TOOLS REQUIRED

- Refrigeration gauge set
- Digital volt/amp meter
- Electronic temperature thermometer
- On-off toggle switch

PROCEDURE

- 1. Turn main power OFF to outdoor unit.
- 2. Adjust room thermostat set point 5°F above (heating operation) or 5°F below (cooling operation) the room temperature.
- 3. Remove control access panel. Install refrigeration gauges on unit. Attach the amp meter to the common (black wire) wire of the compressor harness. Attach thermometer to discharge line as close as possible to the compressor.

- 4. Turn toggle switch OFF. Install switch in series with Y2 out terminal on the outdoor control.
- 5. Cycle main power ON.
- 6. Allow pressures and temperatures to stabilize before taking any reading (may take up to 10 minutes).
- 7. Record all of the readings for the Y1 demand.
- 8. Close switch to energize Y2 demand. Verify power is going to compressor solenoid (see note ** in the *Field Operational Checklist*).
- 9. Allow pressures and temperatures to stabilize before taking any reading (may take up to 10 minutes).
- 10. Record all of the readings with the Y1 and Y2 demand.
- 11. If temperatures and pressures change in the direction noted in chart, the compressor is properly modulating from low to high capacity. (If no amperage, pressures or temperature readings change when this test is performed, the compressor is not switching between low and high capacity and replacement is necessary.)
- 12. After testing is complete, return unit to original set up.

▲ IMPORTANT

This performance check is ONLY valid on systems that have clean indoor and outdoor coils, proper airflow over coils, and correct system refrigerant charge. All components in the system must be functioning properly to correctly perform compressor operational check. (Accurate measurements are critical to this test as indoor system loading and outdoor ambient can affect variations between low and high capacity readings).

XP21 Field Operational Checklist									
	Cooling***		Heating***						
Y1 First Stage	Expected results during Y2 demand (toggle switch ON)	Y2 Second Stage	Y1 First Stage	Expected results during Y2 demand (toggle switch ON)	Y2 Second Stage				
	Same			Same					
	Higher			Higher					
	Same or Higher			Same or Higher					
	Same			Same					
	Higher			Lower					
	Higher			Higher					
	Same			Same					
	Lower			Higher					
	Lower			Down					
	Higher			Higher					
	Y1 First	Cooling***Y1 First StageExpected results during Y2 demand (toggle switch ON)Image: StageSameImage: Same HigherHigherImage: Same or HigherSameImage: Same HigherHigherImage: Same HigherHigherImage: Same HigherSameImage: Same Image: Same LowerLowerImage: Same Image: Same Image: SameLower	Cooling***Y1 First StageExpected results during Y2 demand (toggle switch ON)Y2 Second StageImage: SameImage: Image: Im	Cooling*** Y1 Expected results during Y2 demand (toggle switch ON) Y2 Second Stage Y1 First Stage Image: Stage Same Image: Same Image: Same Image: Stage Higher Image: Same Image: Same Image: Stage Same Image: Same Image: Same Image: Stage Same or Higher Image: Same Image: Same Image: Stage Same Image: Same Image: Same Image: Stage Same Image: Same Image: Same Image: Stage Same Image: Same Image: Same Image: Stage Image: Same Image: Same Image: Same Image: Stage Same Image: Same Image: Same Image: Stage Image: Same Image: Same Image: Same Image: Stage Image: Same Image: Same Image: Same Image: Same Image: Stage Image: Same Image: Same Image: Same Image: Same Image: Same Image: Stage Image: Same Image: Same </td <td>Cooling*** Heating*** Y1 First Stage Expected results during Y2 demand (toggle switch ON) Y2 Second Stage Y1 First Stage Expected results during Y2 demand (toggle switch ON) Same Same Same Same Same Same Higher Higher Higher Same or Higher Same Same Same or Higher Same Same Same or Higher Lower Lower Higher Lower Higher Lower Lower Down</td>	Cooling*** Heating*** Y1 First Stage Expected results during Y2 demand (toggle switch ON) Y2 Second Stage Y1 First Stage Expected results during Y2 demand (toggle switch ON) Same Same Same Same Same Same Higher Higher Higher Same or Higher Same Same Same or Higher Same Same Same or Higher Lower Lower Higher Lower Higher Lower Lower Down				

Note - Heat pump may have a low ambient control or control that locks in second-stage operation below its set point. It may be necessary to remove a wire from the control when performing this check.

*** Cooling Mode Operation - Block outdoor coil to maintain a minimum of 375 psig during testing.

Heating Mode Operation - Block indoor coil to maintain a minimum of 375 psig during testing.

XP21 Start-Up and Performance Checklist										
Customer			Address							
Indoor Unit Model			Serial							
Outdoor Unit Model			Serial							
Solar Module Mfg and Model			Serial							
Notes:										
START-UP CHECKS										
Refrigerant Type:	-									
Rated Load Amps	Actual Amps		Rate	d Vo	lts		Act	tual Volts		
Condenser Fan Full Load Amps	Actual Amps:									
COOLING MODE										
Vapor Pressure:	Liquid Pressure:									
Supply Air Temperature: Ambient Temperature:										
HEATING MODE										
Vapor Pressure:	Liquid Pressure:									
Supply Air Temperature:	Ambient Temperature:	emperature: Return Air Temperature:								
System Refrigerant Charge (Refer to manufacturer's information on unit or installation instructions for required subcooling and approach temperatures.)										
Subcooling:										
s	aturated Condensing Tempe <i>minus</i> Liquid Line Tempe			A	—	В	=	SUBCOOLING		
Approach:										
	Liquid Line Tempe <i>minus</i> Outdoor Air Tempe			A	—	В	=	APPROACH		
Indoor Coil Temp. Drop (18 to 22°F)										
	Return Air Tempe <i>minus</i> Supply Air Tempe			A	_	В	=	COIL TEMP DROP		